

“TE CUIDAMOS ACCIONISTA”

PROGRAM CONDITIONS

1. ORGANIZING COMPANY.

The organizing Company of the “MAPFRE teCuidamos Accionista” program (hereinafter, “the Program”) which is regulated by the conditions herein (hereinafter “Conditions”) is MAPFRE S.A., Spanish company with registered address Carretera de Pozuelo, 52 Majadahonda (Madrid) and C.I.F. (tax ID number) A-08055741 (hereinafter, “MAPFRE”).

2. PURPOSE.

“MAPFRE teCuidamos Accionista” will allow shareholders of MAPFRE S.A. (hereinafter, “the Shareholder” or “the Shareholders”) to benefit from the advantages of the loyalty Program “MAPFRE teCuidamos” offered by its Spanish company Club MAPFRE S.A. (hereinafter, “Club MAPFRE”).

3. CONDITIONS FOR PARTICIPATION.

Those Shareholders who, not being members of the “MAPFRE teCuidamos” program as MAPFRE clients, meet the following conditions are eligible to benefit from the Program.

- i. Natural persons residing in Spain.
- ii. Are owners of at least 1,000 MAPFRE shares.

The Shareholder must meet both conditions at all times. If either condition is not met, the Shareholder will lose his/her membership in the Program.

4. REGISTRATION.

Any Shareholder who meets the conditions for participation and wishes to participate in the Program must fill out the form available for this purpose on MAPFRE’s website, which can be found at <https://www.formulariomapfreaccionistas.com/?lang=EN>

Once all the required information is completely filled out, the Shareholder will receive an email at the email address he/she provided in the form, which will include a registration code.

Said code, along with the Shareholder's DNI (national ID) number, will allow him/her to register in the Program on its [website](#), which will give him/her immediate access to the benefits of MAPFRE teCuidamos.

5. BENEFITS.

The Shareholders who register will access the Program in the MAPFRE teCuidamos Silver category, which advantages can be consulted in the Annex of these Legal Conditions as well as on the [website](#).

6. DURATION.

The registration period will begin on July 20, 2018. MAPFRE reserves the right to modify or cancel, without justification and at any time, the present Legal Conditions and Special Offer. Said decision, if taken, will be published on the website <https://www.mapfre.com/corporate/>

7. EXCLUSIONS.

MAPFRE reserves the right to cancel the registration for the Program of any Shareholder who alters, harms in any way or poses a threat to the Program's proper functioning and development, or abuses the services provided through it. Further, the right of cancellation is reserved with any Shareholder who harms or damages MAPFRE's image or that of its managers, employees or shareholders.

8. INFORMATION ABOUT THE PROGRAM.

Additional information is available through the Shareholder Office phone line 900 10 35 33 (Spain) or (+34) 91 581 23 18 (abroad).

9. DATA PROTECTION.

In line with current regulations regarding personal data protection, personal information provided by Shareholders participating in the Program will be included in a file owned and handled by MAPFRE. Shareholder rights and all other terms related to the handling of their personal data are included in the form described in point 4 of these Legal Conditions.

10. APPLICABLE LAW AND JURISDICTION

The present Conditions are interpreted in line with Spanish law. For all matters related to the interpretation, compliance with and execution of these Conditions, MAPFRE and the Shareholders, expressly forego any other jurisdiction or privilege that could correspond, and accept the jurisdiction and authority of the Courts of Madrid (capital).

Majadahonda (Madrid), July 20, 2018

ANNEX: MAPFRE teCuidamos program (Silver category) ADVANTAGES



SAVINGS

The MAPFRE teCuidamos Program offers its members many possibilities of savings, both in their insurance as well as in their day to day.

Members have a membership ID card that they can use for the following:

- Savings of up to 5 percent when refueling at a wide network of gas and service stations, and additionally, enjoy cinema at home with Rakuten TV.
- Receive discounts on fuel, entertainment and activities, shopping... with the Coupon service and online shopping, with participating brands that include Amazon, Decathlon, Zalando, Paradores...

Treboles are MAPFRE teCuidamos Program's currency of exchange

1 TRÉBOL = 1 EURO

There are direct discounts for MAPFRE Auto, motorcycle, homeowners, health, burial and accident insurance products.

Members can also receive the MAPFRE teCuidamos MasterCard, if they want one.

RAFFLES

There are periodic raffles for all members who wish to participate. Diverse categories of products (trips, entertainment and activities, technology...) are raffled off, including *Treboles* for clients to save in their insurance.

SERVICES

MAPFRE teCuidamos Plan services are various and varied, and cover the main areas of interest of our members, and of their families, who can also benefit from the services.

Services are grouped in the following categories:

- Health-related services
 - 24-hour medical advice
 - Pediatric advice
 - Psychological advice
 - Get in shape
 - Nutritional assistant
 - Healthy habit test
 - International medical second opinion
- Home-related services
 - Fiscal advisor
 - Urgent home services
- Auto-related services
 - Legal-administrative advice about the vehicle.
- Other services
 - *Yo Me Ocupo*: a phone and online handler who can take care of certain errands for the member
 - *Tu Experto* for travel

EVENTS

Members have the possibility of visiting Fundación MAPFRE's free cultural exhibits in their spaces in Madrid and Barcelona, with very special conditions.

Private passes and free tickets are just a few of the benefits MAPFRE teCuidamos members have access to.



CUIDAMOS TUMOTO

MAPFRE teCuidamos program members who have a motorcycle insured with MAPFRE also have *Cuidamos tuMoto*, a club that offers many benefits for those who love the world of motorcycles: Motorcycle consultancy, private parking and helmet storage at big events, Motorcycle guide, annual garage service...

AND THERE'S MORE...

Members also have access to a Private Area of MAPFRE teCuidamos, in the MAPFRE Client Area, where they can consult personal information like how many *Treboles* they have accumulated, raffles they have participated in, newsletters they have signed up for...

They can also consult the loyalty plan information online at www.mapfretecuidamos.com and on the MAPFRE app.